

# **President's Report**



**September 10, 2008**

# SYSTEM RIDERSHIP TREND

- **Ridership has increased significantly since 1997**



# PRELIMINARY AUGUST RIDERSHIP

**9.7%**

**System**

**UP  
45.6 Mil.**

**10.6%**

**Bus**

**UP  
27.8 Mil.**

**8.3%**

**Rail**

**UP  
17.7 Mil.**



# YEAR-TO-DATE THROUGH AUGUST

**5.3%**

**System**

**UP  
17.8 Mil.**

**6.9%**

**Bus**

**UP  
14.0 Mil.**

**2.9%**

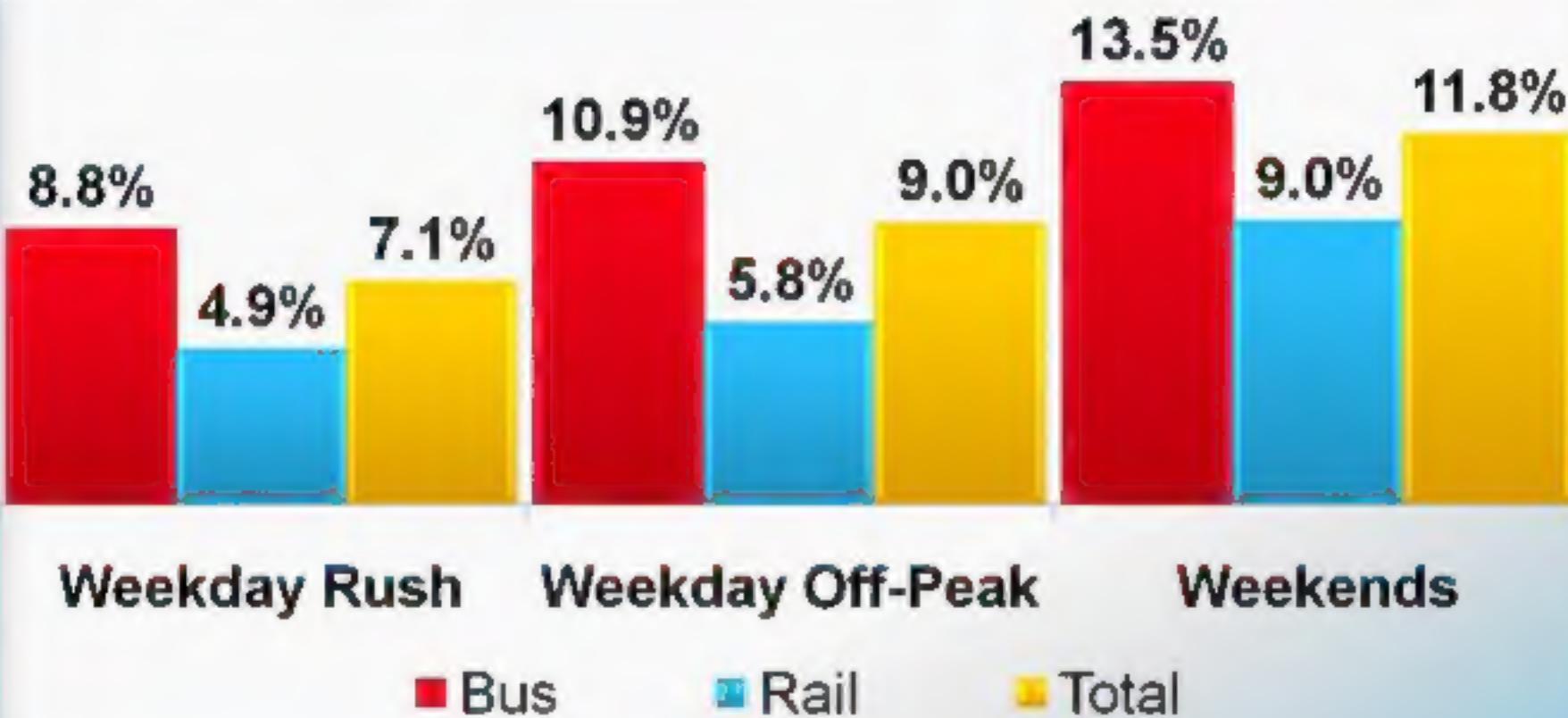
**Rail**

**UP  
3.7 Mil.**



# JULY/AUGUST RIDERSHIP BY TIME

- All times are strong, but off-peak is strongest

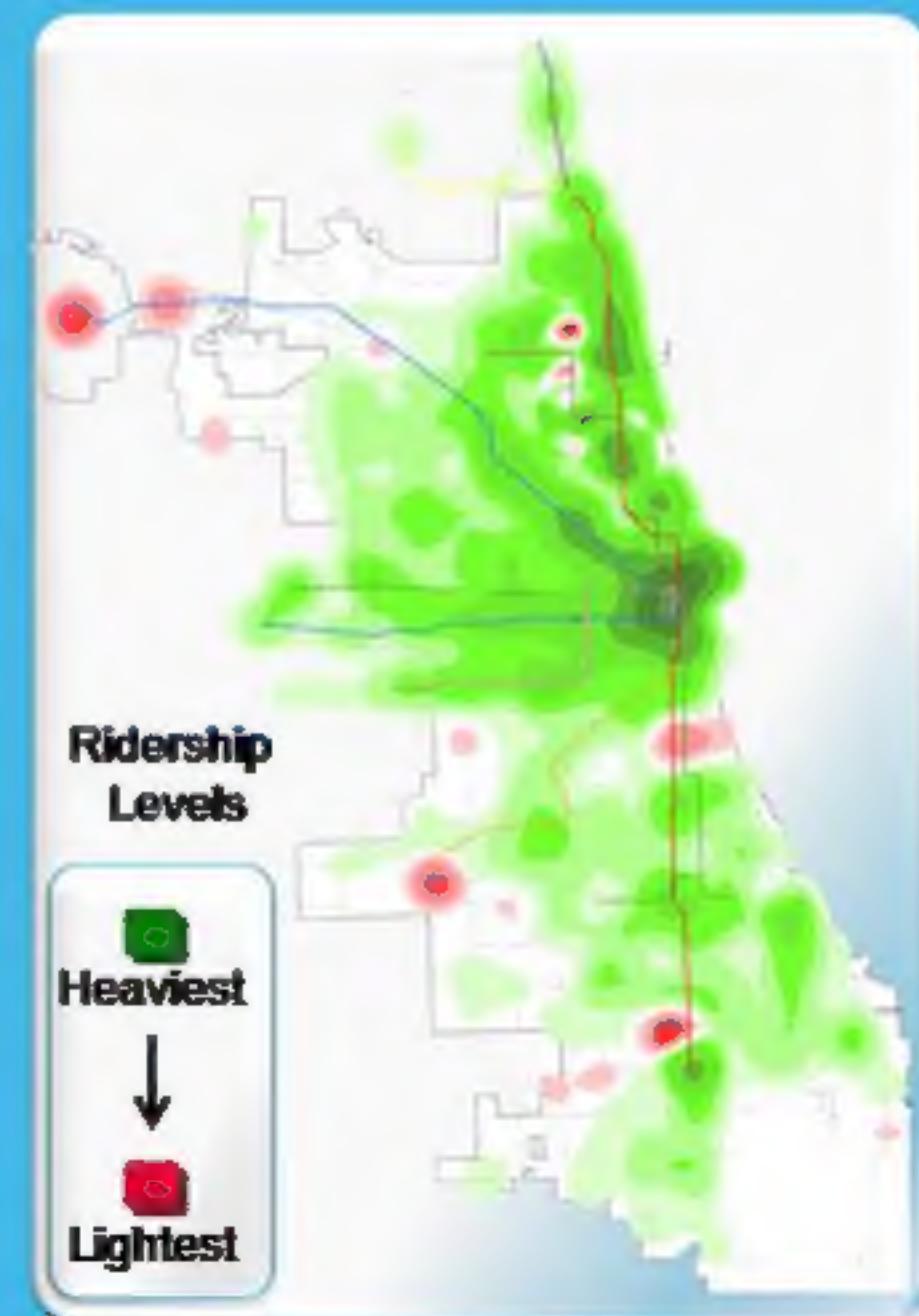


July & August 2008 Averaged Together



# RIDERSHIP UP

- Through July  
Ridership is up in  
most places
- Notably down are  
Midway and O'Hare  
Airports



# FREE SENIOR RIDES STILL GROWING

## Average CTA Senior Free Rides By Day

Program Start:  
March 17th



Mar '08



Apr '08



May '08



Jun '08



Jul '08



Aug '08

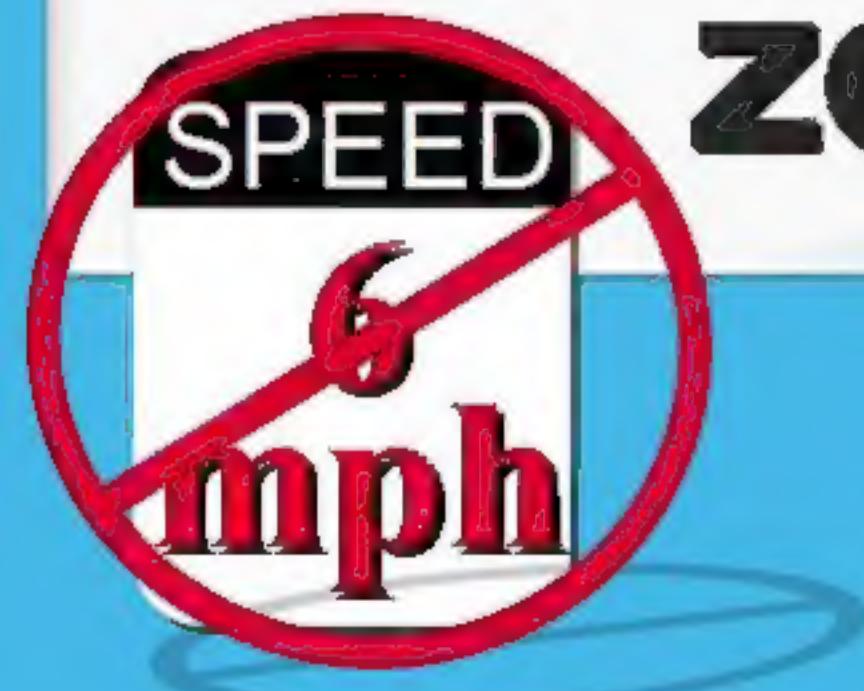


# MILITARY SERVICE FREE RIDES

- **Free rides for military personnel and disabled veterans continue to grow**



# SLOW ZONES



# SLOW ZONES

- Slow Zone elimination continues



# CREATING A PERFORMANCE-FOCUSSED BUDGET PROCESS



## NEW BUDGET PROCESS

- **New '09 budget process with focus on the integration of performance Management**
  - **Hard decisions based on top-most priorities will drive our expenditures**
  - **Expenditures will be directly related to outcomes and targets and PM and Transformation goals**



# 09 BUDGET GOALS

- Capital and operating budgets integrated
- Greater accountability for departments

## PM Session



**ACTIVITY****DATE**

RTA Releases Mark	September 15, 2008
Recommended 2009 Budget Presented To The CTA Board	October 8, 2008
2009 Recommended Budget Document Available To The Public	October 8, 2008
Public Hearing on 2009 Recommended Budget	October 29, 2008
CTA Presentation To The Cook County Board	November 5, 2008
RTA Board Approval Of CTA 2009 Budget	December 14, 2008

**09 BUDGET TIMELINE**

# **\$40 MILLION CTA BELT TIGHTENING**



# 2008 Budget

- 3 areas are driving a gap between operating expenses and revenues



## Revenue:

- Senior Free Rides
- Military Free Rides (Active duty and disable veterans)
- Circuit Breaker Disabled Free Rides



## Public Funding:

- Reduced Fare Reimbursement
- Chicago Real Estate Transfer Tax



## Expenses:

- Fuel
- Power
- Labor



# Keeping the CTA On Track

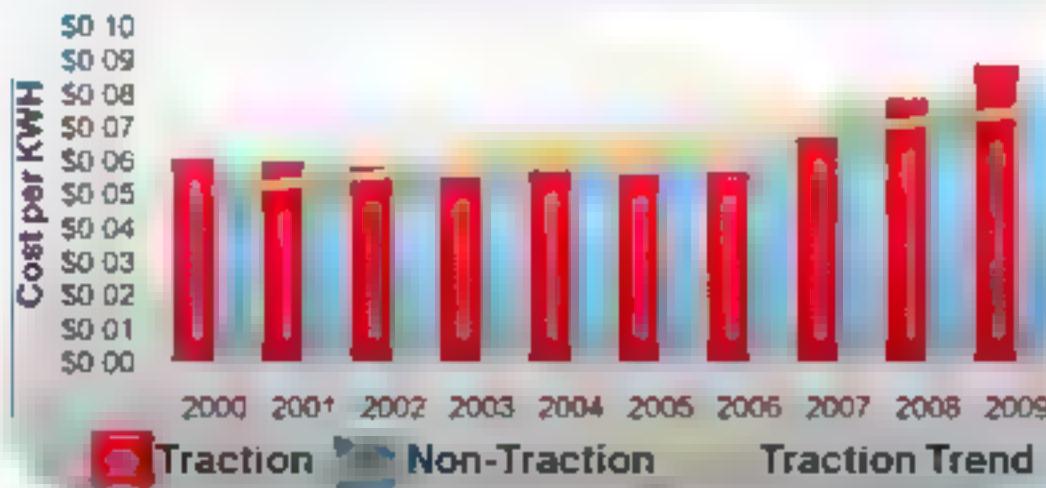
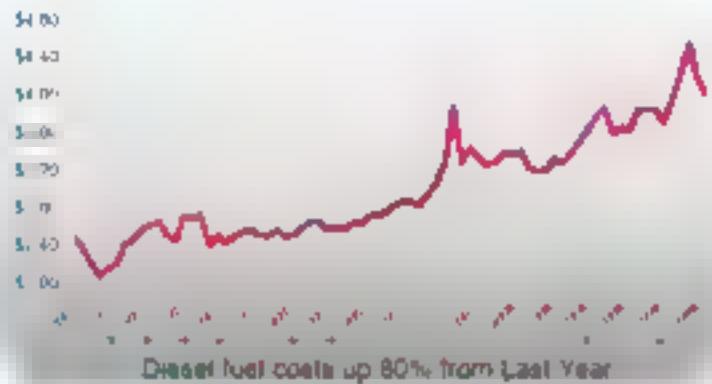
- Believed '07 legislative action would result in financial smooth sailing
- Good News
  - Pension plan is financially healthy
  - Retiree health care seeded and in the hands of a Health Care Trust
- Like many Chicago households, CTA is feeling pinch of the economic down turn
- Lack of new capital funding puts additional pressure on the budget



# NEGATIVE BUDGET DRIVERS



# Higher Fuel/Energy Expenses



# Free Senior Rides Still Growing

## Average CTA Senior Free Rides By Day



# Veto Impact - \$16 Million in 2008

**Military/Disabled  
Veteran Free  
Rides**

**Senior Free Rides**

**Circuit Breaker  
Disabled Free  
Rides**

~~State~~

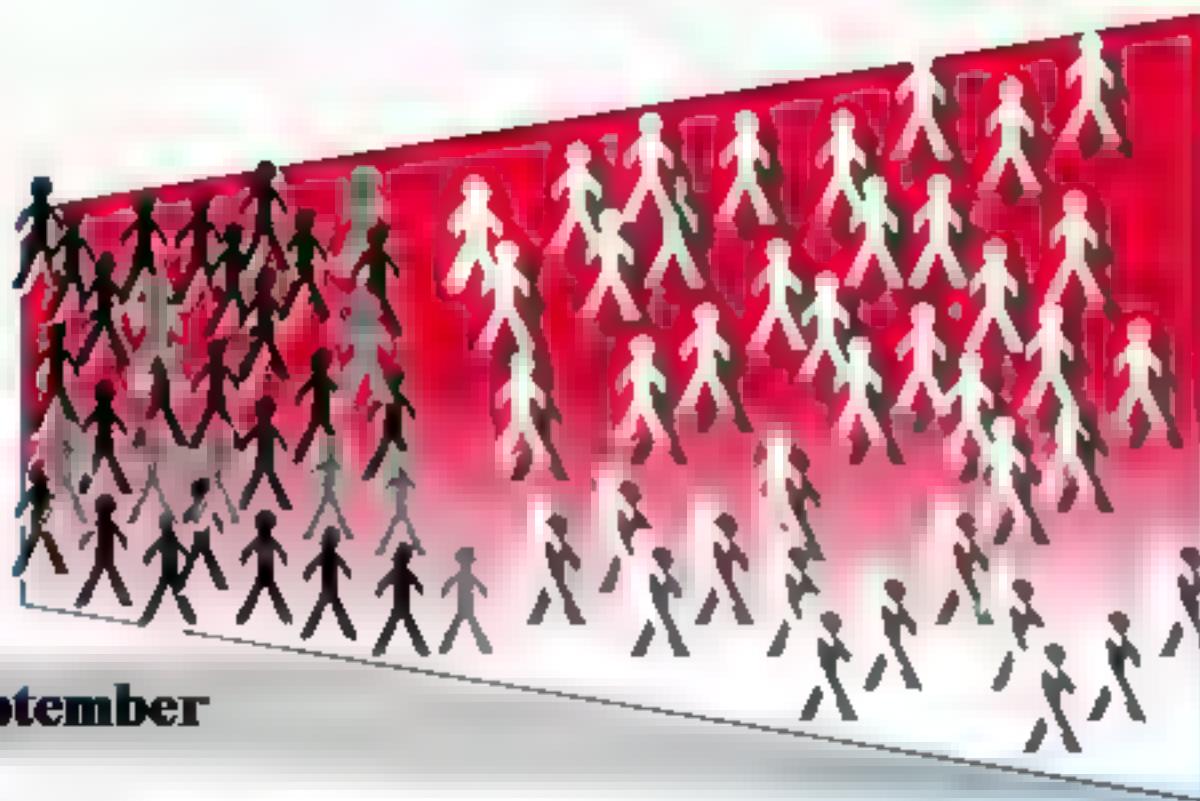
~~Subsidy~~

# **BELT TIGHTENING INITIATIVES**



# Leaning Administration in '08

- **43 non-union positions - \$4.9 Million**
- **80 positions by year end**



**September**

**December**



# Outsourcing Refuse Collection

- **\$500,000 in savings**



# Changing the Labor Mix

- Budget uncertainty prevented hiring in early '08
- Fewer new and part-time employees
- To put buses out, forced to use full-time employees with seniority working OT

## BUS OPERATIONS OVERTIME AND HIRING

47%

423

**Overtime**  
3/08 – 7/08

**New Hires**  
3/08 – 7/08

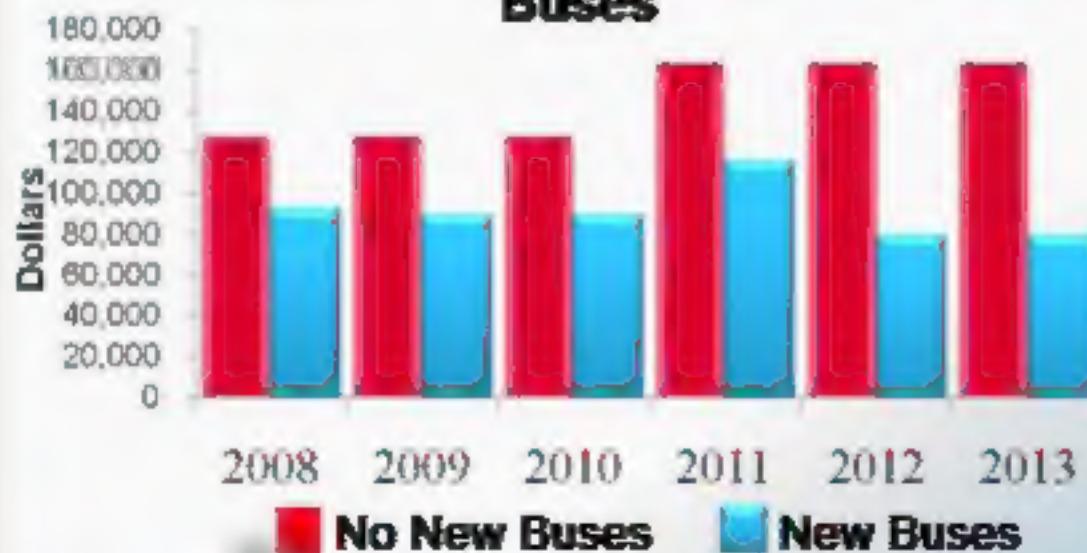


# Bus Maintenance Savings

- Replacing 1991 buses with leased New Flyers, has saved about \$32 million in '08



**Maintenance Costs Without/ With New Buses**



# Technology Improves Supervision

## Efficiency



**Bus Tracker Units**



**Incident Responder Units**



**Special Events Units**

- **16-hour-a-day coverage**
- **Focus on most delayed routes**
- **Handle street blockages, accidents/incidents, disturbances, equipment defects, etc**
- **Supervisors will be assigned across the City based on the number of special events**

